

FOURTH AMENDMENT TO CONTRACT
A56-5-05-28

This is an amendment to the contract entered into by and between the **Office of the Indiana Attorney General** (hereinafter referred to as "State") and **Data Pit Stop, Inc.**, whose address is 4769 North Brooke Drive, Marion, IN 46952 (hereinafter "Contractor").

The State and Contractor have agreed to amend the original contract.

In consideration of the mutual undertakings and covenants hereinafter set forth, the parties agree as follows:

A. Paragraph 2 ("Consideration") is hereby deleted in its entirety and replaced with the following:

2. Consideration. Contractor shall be paid in accordance with the fees schedule portion of Exhibits A1, A2, A3 and A4. Total remuneration under this Contract shall not exceed three hundred seventy-five thousand, nine hundred fifty-five dollars (\$375,955.00). Contractor shall submit monthly invoices to the State showing with particularity the date and description of the services rendered. All payments shall be made in arrears in accordance with Indiana law and state fiscal policies and procedures.

B. Paragraph 3 ("Term") is hereby deleted in its entirety and replaced with the following:

3. Term. This Contract shall begin on April 15, 2005 and end on December 31, 2008.

This amendment shall take effect upon execution.

All other matters previously agreed to and set forth in the original agreement and not affected by this amendment shall remain in full force and effect.

Non-Collusion and Acceptance

The undersigned attests, subject to the penalties for perjury, that he/she is the contracting party, or that he/she is the representative, agent, member, or officer of the contracting party, that he/she has not, nor has any other member, employee, representative, agent, or officer of the firm, company, corporation or partnership represented by him/her, directly or indirectly, to the best of his/her knowledge, entered into or offered to enter into any combination, collusion, or agreement to receive or pay, and that he/she has not received or paid, any sum of money or other consideration for the execution of this agreement other than that which appears upon the face of this agreement.

THE REST OF THIS PAGE IS LEFT BLANK INTENTIONALLY.

IN WITNESS WHEREOF, Contractor and the State of Indiana have, through duly authorized representatives, entered into this agreement. The parties having read and understand the foregoing terms of the contract do by their respective signatures dated below hereby agree to the terms thereof.

Data Pit Stop, Inc.

By: Dan Bates

Indiana Attorney General

By: Stephen Carter
Stephen Carter
Attorney General of Indiana

Date: 10-22-2007

Date: 10/25/07

APPROVED BY:

DEPARTMENT OF ADMINISTRATION

OFFICE OF MANAGEMENT AND BUDGET

By: Robert C. Hooker (for)
Carrie Henderson,
Commissioner

By: Chris Ruhl (for)
Chris Ruhl,
Director

Date: 10/26/2007

Date: 11-1-07

APPROVED AS TO FORM AND
LEGALITY:

By: Susan H. Gend (for)
Stephen Carter,
Attorney General of Indiana

Date: 11-5-07

Exhibit A - 4

		Web Hosting	Phone Support	Telemarketers		New Sign-ups	Quarter Cleanup	Monthly Total
				Reminder	Ready			
2007	Indiana Attorney General, October	\$ 1,155.00	\$ 1,000.00					\$ 2,155.00
2007	Indiana Attorney General, November	\$ 1,500.00	\$ 1,000.00		\$300.00	\$ 2,000.00	\$ 4,000.00	\$ 8,800.00
2007	Indiana Attorney General, December	\$ 1,500.00	\$ 1,000.00					\$ 2,500.00
2008	Indiana Attorney General, January	\$ 1,500.00	\$ 1,000.00	\$ 500.00		\$ 3,000.00		\$ 6,000.00
2008	Indiana Attorney General, February	\$ 1,500.00	\$ 1,000.00		\$500.00	\$ 2,500.00	\$ 4,500.00	\$ 10,000.00
2008	Indiana Attorney General, March	\$ 1,500.00	\$ 1,000.00					\$ 2,500.00
2008	Indiana Attorney General, April	\$ 1,500.00	\$ 1,000.00	\$ 500.00		\$ 3,000.00		\$ 6,000.00
2008	Indiana Attorney General, May	\$ 1,500.00	\$ 1,000.00		\$500.00	\$ 2,500.00	\$ 4,500.00	\$ 10,000.00
2008	Indiana Attorney General, June	\$ 1,500.00	\$ 1,000.00					\$ 2,500.00
2008	Indiana Attorney General, July	\$ 1,500.00	\$ 1,000.00	\$ 500.00		\$ 3,000.00		\$ 6,000.00
2008	Indiana Attorney General, August	\$ 1,500.00	\$ 1,000.00		\$500.00	\$ 2,500.00	\$ 4,500.00	\$ 10,000.00
2008	Indiana Attorney General, September	\$ 1,500.00	\$ 1,000.00					\$ 2,500.00
2008	Indiana Attorney General, October	\$ 1,500.00	\$ 1,000.00	\$ 500.00		\$ 3,000.00		\$ 6,000.00
2008	Indiana Attorney General, November	\$ 1,500.00	\$ 1,000.00		\$500.00	\$ 2,500.00	\$ 4,500.00	\$ 10,000.00
2008	Indiana Attorney General, December	\$ 1,500.00	\$ 1,000.00					\$ 2,500.00
Contract Term Work Request Hours				Rate	Hours	Sum	Total	
				\$85.00	100.00	\$ 8,500.00	\$	8,500.00
Purging and Updating of Telephone Privacy List							\$	80,000.00

Amendment Total	\$	175,955.00
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THIRD AMENDMENT TO CONTRACT
A56-5-05-28

This is an amendment to the contract entered into by and between the **Office of the Indiana Attorney General** (hereinafter referred to as "State") and **Data Pit Stop, Inc.**, whose address is 4769 North Brooke Drive, Marion, IN 46952 (hereinafter "Contractor").

The State and Contractor have agreed to amend the original contract.

In consideration of the mutual undertakings and covenants hereinafter set forth, the parties agree as follows:

A. Paragraph 2 ("Consideration") is hereby deleted in its entirety and replaced with the following:

- 2. Consideration.** Contractor shall be paid in accordance with the fees schedule portion of Exhibits A1, A2, and A3. Total remuneration under this Contract shall not exceed two hundred thousand dollars (\$200,000.00). Contractor shall submit monthly invoices to the State showing with particularity the date and description of the services rendered. All payments shall be made in arrears in accordance with Indiana law and state fiscal policies and procedures.

B. Paragraph 3 ("Term") is hereby deleted in its entirety and replaced with the following:

- 3. Term.** This Contract shall begin on April 15, 2005 and end on December 31, 2007.

This amendment shall take effect upon execution.

All other matters previously agreed to and set forth in the original agreement and not affected by this amendment shall remain in full force and effect.

Non-Collusion and Acceptance

The undersigned attests, subject to the penalties for perjury, that he/she is the contracting party, or that he/she is the representative, agent, member, or officer of the contracting party, that he/she has not, nor has any other member, employee, representative, agent, or officer of the firm, company, corporation or partnership represented by him/her, directly or indirectly, to the best of his/her knowledge, entered into or offered to enter into any combination, collusion, or agreement to receive or pay, and that he/she has not received or paid, any sum of money or other consideration for the execution of this agreement other than that which appears upon the face of this agreement.

THE REST OF THIS PAGE IS LEFT BLANK INTENTIONALLY.

IN WITNESS WHEREOF, Contractor and the State of Indiana have, through duly authorized representatives, entered into this agreement. The parties having read and understand the foregoing terms of the contract do by their respective signatures dated below hereby agree to the terms thereof.

Data Pit Stop, Inc.

By: Darren Bates

Indiana Attorney General

By: Stephen Carter
Stephen Carter
Attorney General of Indiana

Date: 08-29-06

Date: 8-30-06

APPROVED BY:

DEPARTMENT OF ADMINISTRATION

OFFICE OF MANAGEMENT AND BUDGET

By: Carrie Henderson (for)
Carrie Henderson,
Commissioner

By: Charles E. Schalliol (for)
Charles E. Schalliol,
Director

Date: 9-1-06

Date: 9-8-06

APPROVED AS TO FORM AND
LEGALITY:

By: Stephen Carter (for)
Stephen Carter,
Attorney General of Indiana

Date: 9/20/06

EXHIBIT A STATEMENT OF WORK

DATE PREPARED: March 28, 2005

PROJECT NAME: Telephone Privacy Act web site

PROJECT ID:

CLIENT NAME: Indiana Attorney General's Office

EXECUTIVE SPONSOR: Brent Embrey

PROJECT MANAGER: Darren Bates/Data Pit Stop, Tel: 765.662.9204, Darren@Comteck.com

PROJECT SPONSOR: Martin Durand

PROJECT TYPE

☐ ANALYSIS

☐ DEVELOPMENT

☐ INFRASTRUCTURE

☒ SUPPORT

FINANCIAL TYPE

☒ FIXED PRICE

☐ TIME & MATERIALS

☐ OTHER

PURCHASE ORDER:

APPROVED FUNDING: \$27,410

APPROVED HOURS (T&M ONLY):

APPROXIMATE START DATE: April 2005

APPROXIMATE END DATE: August 2005

PROJECT DESCRIPTION

The Office of the Attorney General requires Data Pit Stop to provide maintenance services to the Telephone Privacy Act (TP) website, including database and e-mail server.

Data Pit Stop is to perform the following tasks:

1. Transfer of the most recently updated TP database and e-mail systems from Phoenix Technologies equipment/facilities to facilities and equipment provided by Data Pit Stop. (Minimizing downtime and ensuring full functionality of systems in new location).
2. Daily database, e-mail and web site maintenance duties including creation of reports, statistics, server updates, review error logs, ftp call center to update web site info, review request log files, ensure communication among web site, e-mail and database servers, etc.
3. Phone support for telemarketers (assistance with forgotten account numbers/passwords, problems with CDs, renew/signup, etc)
4. Databases clean-up every end of quarter. Postal software to certify addresses, append county information, purge businesses, correct e-mail addresses, delete fake/duplicates, create mailing labels, archive and create self-extracting zip files, create quarterly totals, burn master CD for telemarketers, etc.
5. Consumer e-mail notifications to registrants (prepare list, utilize TelephonePrivacy.net to send e-mails, review bounce back e-mails, etc).
6. Extra work not included above, i.e.: cleaning the Do Not Call List bad phone numbers, etc.

Fees schedule:

Description	One time fee	Monthly (recurring) costs	End of every quarter costs
Transfer of information systems to Comteck/Data Pit Stop	\$5,000		
Hosting, maintenance of database, e-mail and web servers		\$1,500	
Phone support for telemarketers (renew/signup, bad/forgotten password, downloads, etc.)		\$500	
Approx 48 hrs @ \$85/hr End of quarter database clean-up (purge, manual lookup, delete fake/duplicates, etc.)			May (3 rd Quarter) \$4,080
Consumers and Telemarketers e-mail notifications (25 hrs @ \$85/hr)			Aug (4 th Quarter) \$4,080
			Apr (2 nd Quarter) \$2,125
			Jul (3 rd Quarter) \$2,125
Extra work not included above (@ \$85/hr)			
Totals	\$5,000	\$10,000	\$12,410

EXHIBIT A STATEMENT OF WORK

DATE PREPARED: March 28, 2005

PROJECT NAME: Telephone Privacy Act web site

PROJECT ID:

CLIENT NAME: Indiana Attorney General's Office

EXECUTIVE SPONSOR: Brent Embrey

PROJECT MANAGER: Darren Bates/Data Pit Stop, Tel: 765.662.9204, Darren@Comleck.com

PROJECT SPONSOR: Martin Durand

BUSINESS NEED

The Office of the Attorney General requires contractor to provide with expertise to support the existing Telephone Privacy Act web site (www.telephoneprivacy.net) including web, database and e-mail server/functions. Areas of expertise include for hosting and maintaining TP database, mass e-mail generation, telephone support for clients (telemarketers) and clean up of TP database. Support is required for an estimated 5 months until permanent vendor is selected (RFP process).

DELIVERABLES

The following deliverables will be provided by this project:

1. A project plan that outlines tasks for a successful transferring of database and e-mail systems
2. Periodic reports detailing all aspects of information system including web stats, db reports, admin activities, creation of CD with Telemarketers (Indiana Telephone Privacy CD) for 3rd party mass CD burn/print/mail.
3. Full web site, database and e-mail systems documentation including all processes, diagrams, activities, forms and reports

OPTIONAL DELIVERABLES

ASSUMPTIONS

1. Appropriate OAG Staff will be available to provide information to contractor(s) in a timely manner.
2. OAG will provide adequate workspace for contractor(s) when necessary.
3. Contractor(s) will utilize experience and industry best practices to provide for a reliable and efficient Telephone Privacy Act web site/information system.

RELATED PROJECTS/INITIATIVES:

- N/A

OAG EXECUTIVE SPONSOR:	DATE:
OAG PROJECT SPONSOR:	DATE:
DATA PIT STOP PROJECT MANAGER:	DATE:
DATA PIT STOP ACCOUNT MANAGER:	DATE:
DATA PIT STOP EXECUTIVE SPONSOR:	DATE:

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Month	Web		Phone Support	Telemarketers		New Signups		Quarter Cleanup	Total
	Hosting			Reminder	Ready	Consumers Thanks	Reverse/LACS		
Dec 05	1,500.00		1,000.00					2,500.00	
Jan 06	1,500.00		1,000.00	300.00		1,500.00		4,300.00	
Feb 06	1,500.00		1,000.00		300.00		1,000.00	7,800.00	
Mar 06	1,500.00		1,000.00					2,500.00	
Apr 06	1,500.00		1,000.00	300.00		1,500.00		4,300.00	
May 06	1,500.00		1,000.00		300.00		1,000.00	7,800.00	
Jun 06	1,500.00		1,000.00					2,500.00	
Jul 06	1,500.00		1,000.00	300.00		1,500.00		4,300.00	
Aug 06	1,500.00		1,000.00		300.00		1,000.00	7,800.00	
Sep 06	1,500.00		1,000.00					2,500.00	
Oct 06	1,500.00		1,000.00	300.00		1,500.00		4,300.00	
Nov 06	1,500.00		1,000.00		300.00		1,000.00	7,800.00	
Dec 06	750.00		500.00					1,250.00	
Total:									\$ 59,650.00

Exhibit A3

				Telemarketers		New Sign-ups	Quarter Cleanup	Monthly Total
				Reminder	Ready			
2006-	Indiana Attorney General, September	Web Hosting	\$ 1,500.00	Phone Support	\$ 1,000.00			\$ 2,500.00
2006-	Indiana Attorney General, October	\$ 1,500.00	\$ 1,000.00	\$ 300.00		\$ 2,500.00		\$ 5,300.00
2006-	Indiana Attorney General, November	\$ 1,500.00	\$ 1,000.00		\$ 300.00	\$ 2,000.00	\$ 4,000.00	\$ 8,800.00
2007-	Indiana Attorney General, December	\$ 1,500.00	\$ 250.00					\$ 1,750.00
2007-	Indiana Attorney General, January	\$ 1,500.00	\$ 1,000.00	\$ 300.00		\$ 2,500.00		\$ 5,300.00
2007-	Indiana Attorney General, February	\$ 1,500.00	\$ 1,000.00		\$ 300.00	\$ 2,000.00	\$ 4,000.00	\$ 8,800.00
2007-	Indiana Attorney General, March	\$ 1,500.00	\$ 1,000.00			\$ 2,500.00		\$ 5,300.00
2007-	Indiana Attorney General, April	\$ 1,500.00	\$ 1,000.00	\$ 300.00		\$ 2,000.00	\$ 4,000.00	\$ 8,800.00
2007-	Indiana Attorney General, May	\$ 1,500.00	\$ 1,000.00		\$ 300.00	\$ 2,500.00		\$ 5,300.00
2007-	Indiana Attorney General, June	\$ 1,500.00	\$ 1,000.00			\$ 2,000.00	\$ 4,000.00	\$ 8,800.00
2007-	Indiana Attorney General, July	\$ 1,500.00	\$ 1,000.00	\$ 300.00		\$ 2,500.00		\$ 5,300.00
2007-	Indiana Attorney General, August	\$ 1,500.00	\$ 1,000.00		\$ 300.00	\$ 2,000.00	\$ 4,000.00	\$ 8,800.00
2007-	Indiana Attorney General, September	\$ 1,500.00	\$ 1,000.00			\$ 2,500.00		\$ 5,300.00
2007-	Indiana Attorney General, October	\$ 1,500.00	\$ 1,000.00	\$ 300.00		\$ 2,000.00	\$ 4,000.00	\$ 8,800.00
2008-	Indiana Attorney General, November	\$ 1,500.00	\$ 1,000.00		\$ 300.00	\$ 2,500.00		\$ 5,300.00
2008-	Indiana Attorney General, December	\$ 1,500.00	\$ 1,000.00			\$ 2,000.00	\$ 4,000.00	\$ 8,800.00
Contract Term Work Request Hours					Rate	Hours	Sum	Total
					\$80.00	65.63	\$ 5,250.00	\$ 5,250.00

Amendment Total \$ 90,000.00

SECOND AMENDMENT TO CONTRACT
A56-5-05-28

This is an amendment to the contract entered into by and between the **Office of the Indiana Attorney General** (hereinafter referred to as "State") and **Data Pit Stop, Inc.**, whose address is 4769 North Brooke Drive, Marion, IN 46952 (hereinafter "Contractor").

The State and Contractor have agreed to amend the original contract.

In consideration of the mutual undertakings and covenants hereinafter set forth, the parties agree as follows:

A. Paragraph 2 ("Consideration") is hereby deleted in its entirety and replaced with the following:

2. **Consideration.** Contractor shall be paid in accordance with the fees schedule portion of Exhibit A. Total remuneration under this Contract shall not exceed one hundred ten thousand dollars (\$110,000.00). Contractor shall submit monthly invoices to the State showing with particularity the date and description of the services rendered. All payments shall be made in arrears in accordance with Indiana law and state fiscal policies and procedures.

B. Paragraph 3 ("Term") is hereby deleted in its entirety and replaced with the following:

3. **Term.** This Contract shall begin on April 15, 2005 and end on December 31, 2006.

This amendment shall take effect upon execution.

All other matters previously agreed to and set forth in the original agreement and not affected by this amendment shall remain in full force and effect.

Non-Collusion and Acceptance

The undersigned attests, subject to the penalties for perjury, that he/she is the contracting party, or that he/she is the representative, agent, member, or officer of the contracting party, that he/she has not, nor has any other member, employee, representative, agent, or officer of the firm, company, corporation or partnership represented by him/her, directly or indirectly, to the best of his/her knowledge, entered into or offered to enter into any combination, collusion, or agreement to receive or pay, and that he/she has not received or paid, any sum of money or other consideration for the execution of this agreement other than that which appears upon the face of this agreement.

THE REST OF THIS PAGE IS LEFT BLANK INTENTIONALLY.

IN WITNESS WHEREOF, Contractor and the State of Indiana have, through duly authorized representatives, entered into this agreement. The parties having read and understand the foregoing terms of the contract do by their respective signatures dated below hereby agree to the terms thereof.

Data Pit Stop, Inc.

By: Darren Bates

Indiana Attorney General

By: [Signature] for
Stephen Carter
Attorney General of Indiana

Date: 12/8/05

Date: _____

APPROVED BY:

DEPARTMENT OF ADMINISTRATION

OFFICE OF MANAGEMENT AND BUDGET

By: [Signature]
Earl A. Goode,
Commissioner

(for)

By: [Signature] (for)
Charles E. Schallert,
Director

Date: 12-21-05

Date: 12/22/2005

APPROVED AS TO FORM AND
LEGALITY:

By: [Signature] (for)
Stephen Carter,
Attorney General of Indiana

Date: 1-4-06

FIRST AMENDMENT TO CONTRACT
A56-5-05-28

This is an amendment to the contract entered into by and between the **Office of the Indiana Attorney General** (hereinafter referred to as "State") and **Data Pit Stop, Inc.**, whose address is 4769 North Brooke Drive, Marion, IN 46952 (hereinafter "Contractor").

The State and Contractor have agreed to amend the original contract.

In consideration of the mutual undertakings and covenants hereinafter set forth, the parties agree as follows:

A. Paragraph 2 ("Consideration") is hereby deleted in its entirety and replaced with the following:

2. Consideration. Contractor shall be paid in accordance with the fees schedule portion of Exhibit A. Total remuneration under this Contract shall not exceed fifty thousand dollars (\$50,000.00). Contractor shall submit monthly invoices to the State showing with particularity the date and description of the services rendered. All payments shall be made in arrears in accordance with Indiana law and state fiscal policies and procedures.

B. Paragraph 3 ("Term") is hereby deleted in its entirety and replaced with the following:

3. Term. This Contract shall begin on April 15, 2005 and end on December 15, 2005.

C. Paragraph 29 ("Payment") is hereby deleted in its entirety and replaced with the following:

29. Payment. All payments shall be made in arrears in conformance with State fiscal policies and procedures and, as required by IC 4-13-2-14.8, by electronic funds transfer to the financial institution designated by the Contractor in writing unless a specific waiver has been obtained from the Auditor of State. No payments will be made in advance of receipt of the goods or services that are the subject of this Contract except as permitted by IC 4-13-2-20.

D. The following paragraph is added as Paragraph 9 (I) ("Compliance with Laws"):

Compliance with Telephone Solicitations Act. As required by IC 5-22-3-7:

- (1) the Contractor and any principals of the Contractor certify that
 - (A) the Contractor, except for de minimis and nonsystematic violations, has not violated the terms of
 - (i) IC 24-4-7 [Telephone Solicitation of Consumers],
 - (ii) IC 24-5-12 [Telephone Solicitations] , or

- (iii) IC 24-5-14 [Regulation of Automatic Dialing Machines] in the previous three hundred sixty-five (365) days, even if IC 24-4.7 is preempted by federal law; and
 - (B) the Contractor will not violate the terms of IC 24-4.7 for the duration of the Contract, even if IC 24-4.7 is preempted by federal law.
- (2) The Contractor and any principals of the Contractor certify that an affiliate or principal of the Contractor and any agent acting on behalf of the Contractor or on behalf of an affiliate or principal of the Contractor:
 - (A) except for de minimis and nonsystematic violations, has not violated the terms of IC 24-4.7 in the previous three hundred sixty-five (365) days, even if IC 24-4.7 is preempted by federal law; and
 - (B) will not violate the terms of IC 24-4.7 for the duration of the Contract, even if IC 24-4.7 is preempted by federal law.

This amendment shall take effect upon execution.

All other matters previously agreed to and set forth in the original agreement and not affected by this amendment shall remain in full force and effect.

Non-Collusion and Acceptance

The undersigned attests, subject to the penalties for perjury, that he/she is the contracting party, or that he/she is the representative, agent, member, or officer of the contracting party, that he/she has not, nor has any other member, employee, representative, agent, or officer of the firm, company, corporation or partnership represented by him/her, directly or indirectly, to the best of his/her knowledge, entered into or offered to enter into any combination, collusion, or agreement to receive or pay, and that he/she has not received or paid, any sum of money or other consideration for the execution of this agreement other than that which appears upon the face of this agreement.

THE REST OF THIS PAGE IS LEFT BLANK INTENTIONALLY.

IN WITNESS WHEREOF, Contractor and the State of Indiana have, through duly authorized representatives, entered into this agreement. The parties having read and understand the foregoing terms of the contract do by their respective signatures dated below hereby agree to the terms thereof.

DataRit Stop, Inc.

By: Dana Bates

Indiana Attorney General

By: Stephen Carter
Stephen Carter
Attorney General of Indiana

Date: 8-10-2005

Date: 8-15-05

APPROVED BY:

DEPARTMENT OF ADMINISTRATION

OFFICE OF MANAGEMENT AND BUDGET

By: Earl A. Goode (for)
Earl A. Goode,
Commissioner

By: Charles E. Schalliol (for)
Charles E. Schalliol,
Director

Date: Aug 18, 2005

Date: 8/19/05

APPROVED AS TO FORM AND
LEGALITY:

By: Stephen Carter (for)
Stephen Carter,
Attorney General of Indiana

Date: 8-23-05

Exhibit A

	Web	Phone	Telemarketers	Consumers	Quarter	
Month	Hosting	Support	Reminder	Ready	Thanks	Cleanup
Sep 05	1,500.00	1,000.00				
Oct 05	1,500.00	1,000.00	300.00		1,500.00	
Nov 05	1,500.00	1,000.00		300.00		4,000.00
Total:						\$ 13,600.00
	Reverse Lookup	My Time	Total			
250M	\$ 3,000.00	\$ 12,000.00	\$15,000.00	Previous: \$ 27,410.00		
500M	\$ 5,000.00	\$ 12,000.00	\$17,000.00	New: \$ 13,600.00		
All	\$ 12,000.00	\$ 10,000.00	\$22,000.00	Total: \$ 41,010.00		
Unique Phone #		1,700,000				
Reverse 250M:						\$ 56,010.00
Reverse 500M:						\$ 58,010.00
Reverse All:						\$ 63,010.00

PROFESSIONAL SERVICES CONTRACT

THIS CONTRACT ("this Contract") is **between** the State of Indiana acting by and through the Office of the Indiana Attorney General (hereinafter the "State") and Data Pit Stop, Inc. whose address is 4769 North Brooke Drive, Marion, IN 46952 (hereinafter "Contractor"). In consideration of those mutual undertakings and covenants, the parties agree as follows:

- 1. Duties of Contractor.** Contractor shall perform the duties more fully described in Exhibit A, attached hereto and incorporated herein.
- 2. Consideration.** Contractor shall be paid in accordance with the fees schedule portion of Exhibit A. Total remuneration under this Contract shall not exceed **twenty-seven** thousand four hundred ten dollars (\$27,410.00). Contractor shall submit monthly invoices to the State showing **with** particularity the date and description of the services rendered. All payments shall be made in arrears in accordance with Indiana law and state fiscal policies and procedures.
- 3. Term.** This Contract shall begin on April 15, 2005 and end on September 15, 2005.
- 4. Access to Records.** Contractor shall maintain all books, documents, papers, accounting records, and other evidence pertaining to all costs incurred under this contract. Contractor shall make such materials available at its offices at all reasonable times during the contract period, and for five (5) years **from** the date of final payment under the contract, for inspection by the State or by any other authorized representative of state government. Copies thereof shall be **furnished** at no cost to the State if requested.
- 5. Assignment; Successors.** Contractor shall not assign or subcontract the whole or any part of this contract without the State's prior written consent. Contractor may assign its right to receive payments to such third parties as Contractor may desire without the prior written consent of the State, provided that Contractor gives written notice (including evidence of such assignment) to the State thirty **(30)** days in advance of any payment so assigned. The assignment shall cover all unpaid amounts under this contract and shall not be made to more than one party.
- 6. Audits.** Contractor acknowledges that it may be required to submit to an audit of funds paid through this agreement. Any such audit shall be conducted in accordance with IC 5-11-1, and audit guidelines specified by the State.
- 7. Authority to Bind Contractor.** Notwithstanding anything in the contract to the contrary, the signatory for the Contractor represents that **he/she** has been duly authorized to execute contracts on behalf of the Contractor designated above and has obtained all necessary or applicable approvals **from** the home office of the Contractor to make this contract fully binding upon the Contractor when **his/her** signature is affixed and is not **subject** to home office acceptance hereto when accepted by the State of Indiana.

8. Changes in Work. The Contractor shall not commence any additional work or change the scope of work until authorized in writing by the State. No claim for additional compensation shall be made in the absence of a prior written approval executed by all signatories hereto.

9. Compliance with Laws.

A. The Contractor agrees to comply with all applicable federal, state and local laws, rules, regulations and ordinances, and all provisions required thereby to be included herein are hereby incorporated by reference. The enactment of any state or federal statute or the promulgation of regulations thereunder **after** execution of this contract shall be reviewed by the State and the Contractor to determine whether the provisions of the contract require formal modification.

B. The Contractor and its agents shall abide by all ethical requirements that apply to persons who have a business relationship with the State, as set forth in Indiana Code § 4-2-6 *et seq.*, the regulations promulgated thereunder, and Executive Order 04-08, dated April 27, 2004. If the Contractor is not familiar with these ethical requirements, the Contractor should refer any questions to the Indiana State Ethics Commission, or visit the Indiana State Ethics Commission website at <<<<http://www.in.noviethics/>>>>. If the contractor or its agents violate any applicable ethical standards, the State may, in its sole discretion, terminate this Contract immediately upon notice to the Contractor. In addition, the Contractor may be subject to penalties under Indiana Code § 4-2-6-12.

C. The Contractor certifies by entering into this Contract, that neither it nor its **principal(s)** is presently in arrears in payment of its taxes, **permit** fees or other statutory, regulatory or judicially required payments to the State of Indiana. Further, the Contractor agrees that any payments in arrears and currently due to the State of Indiana may be withheld from payments due to the Contractor. Additionally, **further** work or payments may be withheld, delayed, or denied **and/or** this Agreement suspended until the Contractor is current in its payments and has submitted proof of such payment to the State.

D. The Contractor warrants that it has no current or outstanding criminal, civil, or enforcement actions initiated by the State of Indiana pending, and agrees that it will immediately notify the State of any such actions. During the term of such actions, Contractor agrees that the State may delay, withhold, or deny work under any Supplement or contractual device issued pursuant to this **Agreement**. If a valid dispute exists as to the Contractor's liability or guilt in any action initiated by the State of Indiana or its agencies, and the State decides to delay, withhold, or deny work to the Contractor, the Contractor may request that it be allowed to continue, or receive work, without delay. The Contractor must submit, in writing, a request for review to the Indiana Department of Administration (IDOA) following the procedures for disputes outlined herein. A determination by IDOA shall be binding on the parties.

E. Any payments that the State may delay, withhold, deny, or apply under this section shall not be subject to penalty or interest under IC 5-17-5.

F. The Contractor warrants that the Contractor and its subcontractors, if any, shall obtain and maintain all required permits, licenses, and approvals, as well as comply with all health, safety, and environmental statutes, rules, or regulations in the performance of work activities for the State. Failure to do so is a material breach of the contract and grounds for immediate termination of the Contract and denial of further work with the State.

G. The Contractor hereby affirms that it is properly registered and owes no outstanding reports to the Indiana Secretary of State.

H. Contractor agrees that the State may confirm, at any time, that no liabilities exist to the State of Indiana, and, if such liabilities are discovered, that State may bar Contractor **from** contracting with the State in the future, cancel existing contracts, withhold payments to setoff such obligations, and withhold **further** payments or purchases until the entity is current in its **payments** on its liability to the State and has submitted proof of such payment to the State.

10. Condition of Payment. All services provided by the Contractor under this Contract must be performed to the State's reasonable satisfaction, as determined at the discretion of the undersigned State representative and in accordance with all applicable federal, state, local laws, ordinances, rules, and regulations. The State shall not be required to pay for work found to be unsatisfactory, inconsistent with this Contract or performed in violation of federal, state, or local law.

11. Ownership of Documents and Materials. All documents, records, programs, data, film, tape, articles, memoranda, and other materials not developed or licensed by the Contractor prior to execution of this Contract, but specifically developed under this Contract, shall be considered "work for hire" and the Contractor transfers any ownership claim to the State of Indiana and all such materials will be the property of the State of Indiana. Use of these materials, other than related to contract performance by the Contractor, without the prior written consent of the State, is prohibited. During the performance of this Contract, the Contractor shall be responsible for any loss of or damage to these materials developed for or supplied by the State and used to develop or assist in the services provided herein while the materials are in the possession of the Contractor. Any loss or damage thereto shall be restored at the Contractor's expense. Full, immediate, and unrestricted access to the work product of the Contractor during the term of this Contract shall be available to the State.

12. Confidentiality of State Information. The Contractor understands and agrees that data, materials, and information disclosed to Contractor may contain confidential and protected data. Therefore, the Contractor promises and assures that data, material, and information gathered, based upon or disclosed to the Contractor for the purpose of this

Contract, will not be disclosed to others or discussed with third parties without the prior written consent of the State.

13. Conflict of Interest.

A. As used in this section:

"Immediate family" means the spouse and the unemancipated children of an individual.

"Interested party," means:

1. The individual executing this Contract;
2. An individual who has an interest of three percent (3%) or more of Contractor, if Contractor is not an individual; or
3. Any member of the immediate family of an individual specified under subdivision 1 or 2.

"Department" means the **Indiana** Department of Administration.

"Commission" means the State Ethics Commission.

B. The State may cancel this Contract without recourse by Contractor if any interested party is an employee of the State of Indiana.

C. The State will not exercise its right of cancellation under section B, above, if the Contractor gives the State an opinion by the Commission indicating that the existence of this Contract and the employment by the State of Indiana of the interested party does not violate any statute or rule relating to ethical conduct of State employees. The State may take action, including cancellation of this Contract, consistent with an opinion of the Commission obtained under this section.

D. Contractor has an affirmative obligation under this Contract to disclose to the State when an interested party is or becomes an employee of the State of **Indiana**. The obligation under this section extends only to those facts that Contractor knows or reasonably could know.

14. Debarment and Suspension. The Contractor certifies, by entering into this Contract, that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from entering into this Contract by any federal agency or by any department, agency or political **subdivision** of the State. The term "principal" for purposes of this Contract means an officer, director, owner, partner, key employee, or other person with primary management or supervisory responsibilities, or a person who has a critical influence on or substantive control over the operations of the Contractor. The Contractor also further certifies that it has verified the suspension and debarment status for all sub-contractors receiving **funds** under this Contract and is solely responsible for any **paybacks** and or penalties that might arise from non-compliance.

15. Default by State. If the State, sixty (60) days **after** receipt of written notice, fails to correct or cure any breach of this Contract, then the Contractor may cancel and terminate this Contract and collect all monies due up to and including the date of termination.

16. Disputes. Should any disputes arise with respect to this Contract, the Contractor and the State **agree** to act immediately to resolve such disputes. Time is of the essence in the resolution of disputes.

A. The Contractor agrees that, the existence of a dispute notwithstanding, it will continue without delay to carry out all its responsibilities under **this** Contract that are not affected by the dispute. Should the Contractor fail to continue to perform its responsibilities regarding all non-disputed work, without delay, any additional costs incurred by the State or the Contractor as a result of such failure to proceed shall be **borne** by the Contractor, and the Contractor shall make no claim against the State for such costs. If the State and the Contractor cannot resolve a dispute within ten (10) working days following notification in **writing** by either party of the existence of a dispute, then the following procedure shall apply:

The parties agree to resolve such matters through submission of their dispute to the **Commissioner** of the Indiana Department of Administration. The Commissioner shall reduce a decision to **writing** and mail or otherwise **furnish** a copy thereof to the Contractor and the State within ten (10) working days after presentation of such dispute for action. The Commissioner's decision shall be final and conclusive unless either party mails or otherwise **furnishes** to the Commissioner, within ten (10) working days after receipt of the Commissioner's decision, a **written** appeal. Within ten (10) working days of receipt by the Commissioner of a **written** request for appeal, the decision may be reconsidered. If no reconsideration is provided within ten (10) **working** days, the parties may mutually agree to submit the dispute to arbitration for a determination, or otherwise the dispute may be submitted to an Indiana court of competent jurisdiction.

B. The State may withhold payments on disputed items pending resolution of the dispute. The unintentional **nonpayment** by the State to the Contractor of one or more invoices not in dispute in accordance with the terms of this Contract will not be cause for Contractor to terminate this Contract, and the Contractor may bring suit to collect these amounts without following the disputes procedure contained herein.

17. Drug-Free Workplace Certification. The Contractor hereby covenants and agrees to make a good faith effort to provide and maintain a **drug-free** workplace. The Contractor will give written notice to the State within ten (10) days **after** receiving actual notice that the Contractor or an employee of the Contractor has been convicted of a criminal drug violation **occurring** in the Contractor's workplace.

False certification or violation of this certification may result in sanctions including, but not limited to, suspension of contract payments, termination of this Contract and/or debarment of contracting opportunities with the State for up to three (3) years.

In addition to the provisions of the above paragraphs, if the total contract amount set forth in this Contract is in excess of \$25,000.00, Contractor hereby **further** agrees that this contract is expressly subject to the terms, conditions, and representations of the following certification:

This certification is required by Executive Order No. 90-5, April 12, 1990, issued by the Governor of Indiana. Pursuant to its delegated authority, the Indiana Department of Administration is requiring the inclusion of this certification in all contracts and grants from the State of Indiana in excess of \$25,000.00. No award of a contract shall be made, and no contract, purchase order or agreement, the total amount of which exceeds \$25,000.00, shall be valid, unless and until this certification has been fully executed by the Contractor and made a part of the contract or agreement as part of the contract documents.

The Contractor certifies and agrees that it will provide a drug-free workplace by:

A. Publishing and providing to all of its employees a statement notifying them that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the Contractor's workplace, and specifying the actions that will be taken against employees for violations of such prohibition;

B. Establishing a drug-free awareness program to inform its employees of (1) the dangers of drug abuse in the workplace; (2) the Contractor's policy of maintaining a drug-free workplace; (3) any available drug counseling, rehabilitation, and employee assistance programs; **and** (4) the penalties that may be **imposed upon an employee for** drug abuse violations occurring in the workplace;

C. **Notifying** all employees in the statement required by subparagraph (A) above that as a condition of continued employment, the employee will (1) abide by the **terms** of the statement; and (2) notify the Contractor of any criminal drug statute conviction for a violation **occurring** in the workplace no later than five (5) days after such conviction;

D. **Notifying** in writing the State within ten (10) days after receiving notice from an employee under subdivision (C)(2) above, or **otherwise** receiving actual notice of such conviction;

E. Within thirty (30) days after receiving notice under subdivision (C)(2) above of a conviction, imposing the following sanctions or remedial measures on any employee who is convicted of drug abuse violations occurring in the workplace: (1) taking appropriate personnel action against the employee, up to and including termination; or (2) requiring such employee to satisfactorily participate in a drug abuse assistance or

rehabilitation program approved for such purposes by a federal, state or local health, law enforcement, or other appropriate agency; and

F. **Making** a good faith effort to maintain a **drug-free** workplace through the implementation of subparagraphs (A) through (E) above.

18. Force Majeure. In the event that either party is unable to perform any of its obligations under this Contract or to enjoy any of its benefits because of natural disaster or decrees of governmental bodies not the fault of the affected party (hereinafter referred to as a "Force Majeure Event"), the party who has been so affected shall **immediately** give notice to the other party and shall do **everything** possible to resume **performance**. Upon receipt of such notice, all obligations under this Contract shall be immediately suspended. If the period of nonperformance exceeds thirty (30) days from the receipt of notice of the Force Majeure Event, the party whose ability to perform has not been so affected may, by giving written notice, terminate this Contract.

19. Funding Cancellation. When the Director of the State Budget Agency makes a written determination that funds are not appropriated or **otherwise** available to support continuation of performance of this Contract, this Contract shall be canceled. A determination by the Budget Director that funds are not appropriated or otherwise available to support continuation of performance shall be final and conclusive.

20. Governing Laws. This Contract shall be construed in accordance with and governed by the laws of the State of Indiana and suit, if any, must be brought in the State of Indiana.

21. Indemnification. Contractor agrees to indemnify, defend, and hold harmless the State and its agents, officials, and employees **from** all claims and suits including court costs, attorney's fees, and other expenses **caused** by any **act or omission of the Contractor and/or** its subcontractors, if any. The State will not provide such indemnification to the Contractor.

22. Independent Contractor. Both parties hereto, in the performance of this Contract, shall act in an individual capacity and not as agents, employees, partners, joint venturers or associates of one another. The employees or agents of one party shall not be deemed or construed to be the employees or agents of the other party for any purposes whatsoever. Neither party will assume liability for any injury (including death) to any persons, or damage to any property, arising out of the acts or omissions of the agents, employees or subcontractors of the other party.

The Contractor shall be responsible for providing all necessary unemployment and workers' compensation insurance for the Contractor's employees.

23. Information Technology Accessibility. All contractors supplying information technology related products and services to the State of Indiana must comply with all

ITOC policies and standards. These policies and standards can be found at http://www.in.gov/itoc/html_site/architecture/poli.html and http://www.in.gov/itoc/html_site/architecture/stan.html. Any deviation from the published standards and policies, must be approved by ITOC and be supported by a written waiver.

The Contractor acknowledges and agrees that all hardware, software, and services provided to or purchased by the State must be compatible with the principles and goals contained in the electronic and information technology accessibility standards adopted by the Architectural and Transportation Barriers Compliance Board under Section 508 of the Federal Rehabilitation Act of 1973 (29 U.S.C. 749d), as amended, and adopted by the State of Indiana Information Technology Oversight Commission pursuant to IC 4-23-16-12.

24. Insurance.

A. The Contractor shall secure and keep in force during the term of this Contract, the following insurance coverages, covering the Contractor for any and all claims of any nature which may in any manner arise out of or result from this Contract:

- 1) Commercial general liability, including contractual coverage, and products or completed operations coverage (if applicable), with minimum liability limits of \$500,000 per person and \$1,000,000 per occurrence unless additional coverage is required by the State.
- 2) The Contractor shall provide proof of such insurance coverage by tendering to the undersigned State representative, a certificate of insurance prior to the commencement of this agreement. Workers compensation coverage meeting all statutory requirements of IC 22-3-2. In addition, an "all states endorsement" covering claims occurring outside the state of Indiana if any of the services provided under this agreement involve work outside the state of Indiana.

B. The Contractor's insurance coverage must meet the following additional requirements:

- 1) Any deductible or self-insured retention amount or other similar obligation under the insurance policies shall be the sole obligation of the Contractor.
- 2) The State will be defended, indemnified, and held harmless to the full extent of any coverage actually secured by the Contractor in excess of the minimum requirements set forth above. The duty to indemnify the State under this contract shall not be limited by the insurance required in this contract.
- 3) The insurance required in this Contract, through a policy or endorsement, shall include a provision that the policy and endorsements may not be canceled or modified without thirty (30) days' prior written notice to the undersigned State representative.

4) Failure to provide insurance as required in this Contract is a material breach of contract entitling the State to immediately **terminate** this Contract.

C. The Contractor shall **furnish** a certificate of insurance and all endorsements to the undersigned State representative prior to the commencement of this Contract.

25. **Licensing Standards.** The Contractor and its employees and subcontractors shall comply with all applicable licensing standards, certification standards, accrediting standards and any other laws, rules or **regulations** governing **services** to be provided by the Contractor pursuant to this Contract. The State shall not be required to pay the Contractor for any services performed when the Contractor or its employees or subcontractors are not in compliance with such applicable standards, laws, rules or regulations. If licensure, certification or accreditation expires or is revoked, the Contractor shall **notify** State immediately and the State, at its option, may immediately terminate this Contract.

26. **Merger & Modification.** This Contract constitutes the entire agreement between the parties. No understandings, agreements, or representations, oral or **written**, not specified **within** this Contract will be valid provisions of this Contract. This Contract may not be modified, supplemented, or amended, in any manner, except by **written** agreement signed by all necessary parties.

27. **Nondiscrimination.** Pursuant to IC 22-9-1-10 and the Civil Rights Act of 1964, the Contractor and its subcontractors shall not discriminate against any employee or applicant for employment in the performance of this Contract. The Contractor shall not discriminate with respect to the hire, tenure, terms, conditions or privileges of employment or any matter directly or indirectly related to employment, because of race, color, religion, sex, disability, national origin or ancestry. Breach of this covenant may be regarded as a material breach of this Contract. The Contractor's execution of this Contract also signifies compliance with applicable federal laws, regulations, and executive orders prohibiting discrimination in the provision of services based on race, color, national origin, age, sex, disability or status as a veteran.

28. **Notice to Parties.** Whenever any notice, statement or other communication is required under this Contract, it shall be sent to the **following** addresses, unless **otherwise** specifically advised.

- A. Notices to the State shall be sent to:
Martin Durand
Office of the Attorney General
302 W. Washington Street, IGCS-5th Floor
Indianapolis, IN 46204
- B. Notices to the Contractor shall be sent to:
Darren Bates
Data Pit Stop, Inc.

4769 North Brooke Drive
Marion, IN 46952

29. Payments. All payment obligations shall be made in arrears in accordance with Indiana law, in part, IC 4-13-2-20 and state fiscal policies and procedures.

30. Penalties/Interest/Attorney's Fees. The State will in good faith perform its required obligations hereunder and does not agree to pay any penalties, liquidated damages, interest, or attorney's fees, except as required by Indiana law, in part, IC 5-17-5, IC 34-54-8, and IC 34-13-1.

31. Progress Reports. The Contractor shall submit progress reports to the State upon request. The report shall be oral, unless the State, upon receipt of the oral report, should deem it necessary to have it in written form. The progress reports shall serve the purpose of assuring the State that work is progressing in line with the schedule, and that completion can be reasonably assured on the scheduled date.

32. Severability. The invalidity of any section, subsection, clause or provision of this Contract shall not affect the validity of the remaining sections, subsections, clauses or provisions of this Contract.

33. Substantial Performance. This Contract shall be deemed to be substantially performed only when fully performed according to its terms and conditions and any modification thereof.

34. Taxes. The State of Indiana is exempt from state, federal, and local taxes. The State will not be responsible for any taxes levied on the Contractor as a result of this Contract.

35. Termination for Convenience. This Contract may be terminated, in whole or in part, by the State whenever, for any reason, the State determines that such termination is in its best interest. Termination of services shall be effected by delivery to the Contractor of a Termination Notice at least thirty (30) days prior to the termination effective date, specifying the extent to which performance of services under such termination becomes effective. The Contractor shall be compensated for services properly rendered prior to the effective date of termination. The State will not be liable for services performed after the effective date of termination. The Contractor shall be compensated for services herein provided but in no case shall total payment made to the Contractor exceed the original contract price or shall any price increase be allowed on individual line items if canceled only in part prior to the original termination date.

36. Termination for Default. With the provision of thirty (30) days notice to the Contractor, the State may terminate this Contract in whole or in part, if the Contractor fails to:

1. Correct or cure any breach of this Contract;

2. Deliver the supplies or perform the **services** within the time specified in this **Contract** or any extension;
3. Make progress so as to endanger performance of this **Contract**; or
4. Perform any of the other provisions of this **Contract**.

A. If the State terminates this **Contract** in whole or in part, it may acquire, under the terms and in the manner the State considers appropriate, supplies or services similar to those terminated, and the Contractor will be liable to the State for any excess costs for those supplies or **services**. However, the Contractor shall continue the work not terminated.

B. The State shall pay the contract price for completed supplies delivered and services accepted. The Contractor and the State shall agree on the amount of payment for manufacturing materials delivered and accepted and for the protection and preservation of the property. Failure to agree will be a dispute under the Disputes clause. The State may withhold from these amounts any **sum** the State determines to be **necessary** to protect the State against loss because of outstanding liens or claims of former lien holders.

C. The rights and remedies of the State in this clause are in addition to any other rights and remedies provided by law or equity or under this **Contract**.

37. Waiver of Rights. No right conferred on either party under this **Contract** shall be deemed waived, and no breach of this **Contract** excused, unless such waiver or excuse is in writing and signed by the party claimed to have waived such right.

38. Work Standards. The Contractor shall execute its responsibilities by following and applying at all times the highest professional and technical guidelines and standards. If the State becomes dissatisfied with the work product of or the working relationship with those individuals assigned to work on this **Contract**, the State **may** request in **writing** the replacement of any or all such individuals, and Contractor shall **grant** such request.

Non-Collusion and Acceptance

The undersigned attests, subject to the penalties for perjury, that he/she is the Contractor, or that he/she is the properly authorized representative, agent, member or officer of the Contractor, that he/she has not, nor has any other member, employee, representative, agent or officer of the Contractor, directly or indirectly, to the best of his/her knowledge, entered into or offered to enter into any combination, collusion or agreement to receive or pay, and that he/she has not received or paid, any sum of money or other consideration for the execution of this **Contract** other than that which appears upon the face of **this Contract**.

In Witness Whereof, Contractor and the State of Indiana have, through duly authorized representatives, entered into this Contract. The parties having read and understand the foregoing terms of this Contract do by their respective signatures dated below hereby agree to the terms thereof.

Data Pit Stop, Inc.

By: Darren Bates
Printed Name: Darren Bates
Title: Pres
Date: 04-25-05

Office of the Attorney General:

By: Gregory F. Palmer
Printed Name: Gregory F. Palmer
Title: Chief Deputy
Date: 4/26/05

Department of Administration

Susan St. Guo (for)
Earl Goode
Commissioner
Date: MAY 3, 2005

State Budget Agency

Alice Niegand (for)
Charles Schalliol
Director
Date: 5/4/2005

Approved as to Form and Legality:

Office of the Attorney General

Robert M. Carter (for)
Carter
Attorney General
Date: 5/4/05

EXHIBIT A **STATEMENT OF WORK**

DATE PREPARED: March 28, 2005

PROJECT NAME: Telephone Privacy Act web site

PROJECT ID:

CLIENT NAME: Indiana Attorney General's Office

EXECUTIVE SPONSOR: Brent Embrey

PROJECT MANAGER: Darren Bates/Data Pit Stop, Tel:
765.662.9204, Darren@Comteck.com

PROJECT SPONSOR: Martin Durand

PROJECT TYPE & REPORT

PROJECT TYPE

☐ ANALYSIS

☐ DEVELOPMENT

☐ INFRASTRUCTURE

☒ SUPPORT

FINANCIAL TYPE

☒ FIXED PRICE

☐ TIME & MATERIALS

☐ OTHER _____

PURCHASE ORDER:

APPROVED FUNDING: \$27,410

APPROVED HOURS (T&M ONLY):

APPROXIMATE START DATE: April 2005

APPROXIMATE END DATE: August 2005

PROJECT DESCRIPTION:

The Office of the Attorney General requires Data Pit Stop to provide maintenance services to the Telephone Privacy Act (TP) website, including database and e-mail server.

Data Pit Stop is to perform the following tasks:

1. Transfer of the most recently updated TP database and e-mail systems from Phoenix Technologies equipment/facilities to facilities and equipment provided by Data Pit Stop. (Minimizing downtime and ensuring full functionality of systems in new location).
2. Daily database, e-mail and web site maintenance duties including creation of reports, statistics, server updates, review error logs, fix call center to update web site info, review request log files, ensure communication among web site, e-mail and database servers, etc.
3. Phone support for telemarketers (assistance with forgotten account numbers/passwords, problems with CDs, renew/signup, etc)
4. Databases clean-up every end of quarter. Postal software to certify addresses, append county information, purge businesses, correct e-mail addresses, delete fake/duplicates, create mailing labels, archive and create self-extracting zip files, create quarterly totals, burn master CD for telemarketers, etc.
5. Consumer e-mail notifications to registrants (prepare list, utilize TelephonePrivacy.net to send e-mails, review bounce back e-mails, etc).
6. Extra work not included above, i.e.: cleaning the Do Not Call List bad phone numbers, etc.

Fees schedule:

Description	One time fee	Monthly (recurring) costs	End of every quarter costs
Transfer of information systems to Comteck/Data Pit Stop	\$5,000		
Hosting, maintenance of database, e-mail and web servers		\$1,500	
Phone support for telemarketers (renew/signup, bad/forgotten password, downloads, etc.)		\$500	
Approx 48 hrs @ \$85/hr End of quarter database clean-up (purge, manual lookup, delete fake/duplicates, etc.)			May (3 rd Quarter) \$4,080
			Aug (4 th Quarter) \$4,080
Consumers and Telemarketers e-mail notifications (25 hrs @ \$85/hr)			Apr (2 nd Quarter) \$2,125
			Jul (3 rd Quarter) \$2,125
Extra work not included above (@ \$85/hr)			
Totals	\$5,000	\$10,000	\$12,410

EXHIBIT A STATEMENT OF WORK

DATE PREPARED: March 28, 2005	PROJECT NAME: Telephone Privacy Act web site
PROJECT ID:	
CLIENT NAME: Indiana Attorney General's Office	EXECUTIVE SPONSOR: Brent Embrey
PROJECT MANAGER: Darren Bates/Data Pit Stop, Tel: 765.662.9204, Darren@Comteck.com	PROJECT SPONSOR: Martin Durand

BUSINESS NEED

The Office of the Attorney General requires contractor to provide with expertise to support the existing Telephone Privacy Act web site (www.telephoneprivacy.net) including web, database and e-mail server functions. Areas of expertise include for hosting and maintaining TP database, mass e-mail generation, telephone support for clients (telemarketers) and clean up of TP database. Support is required for an estimated 5 months until permanent vendor is selected (RFP process).

DELIVERABLES

The following deliverables will be provided by this project:

1. A project plan that outlines tasks for a successful transferring of database and e-mail systems
2. Periodic reports detailing all aspects of information system including web stats, db reports, admin activities, creation of CD with Telemarketers (Indiana Telephone Privacy CD) for 3rd party mass CD burn/print/mail.
3. Full web site, database and e-mail systems documentation including all processes, diagrams, activities, forms and reports

OPTIONAL DELIVERABLES

ASSUMPTIONS

1. Appropriate OAG Staff will be available to provide information to contractor(s) in a timely manner.
2. OAG will provide adequate workspace for contractor(s) when necessary.
3. Contractor(s) will utilize experience and industry best practices to provide for a reliable and efficient Telephone Privacy Act web site/information system.

RELATED PROJECTS/INITIATIVES:

- N/A

OAG EXECUTIVE SPONSOR:	
	DATE:
OAG PROJECT SPONSOR:	
	DATE:
DATA PIT STOP PROJECT MANAGER:	
	DATE:
DATA PIT STOP ACCOUNT MANAGER:	
	DATE:
DATA PIT STOP EXECUTIVE SPONSOR:	
	DATE: